

nightingale hammerson

Care and Facilities at Nightingale Hammerson Key Facts

Levels of care

- **Residential Care:** for our residents who require support with general day to day living, such as help with washing and dressing.
- **Residential Dementia Care:** for those living with dementia who need residential care.
- **Nursing Care:** for residents who require more complex care from our registered nurses.
- **Nursing Dementia Care:** for those living with dementia who need care from our nurses.
- Our Care Managers assess everyone coming to Nightingale House and will ensure the correct care provision is put in place.

Facilities and services

- Prior to admission, residents are assessed for a suitable room for their needs. This will include an appropriate bed for their care. Each room also has an armchair, wardrobe, drawers, bedside table and en suite facility.
- All rooms are fitted with a nurse call system.
- There is free WiFi and a direct line telephone can be installed (at an additional cost).
- We offer room service at meal times, should residents not wish to dine with others in their Household dining room. There are also other communal spaces and resident lounges.
- We provide an in-house Physiotherapy, Occupational Therapy and GP service.
- We have a Library, Garden Café, Shop, Activities Hub, various rooms for entertainment, a Hairdressing Salon, Namaste and Sensory Room, Concert Hall and Synagogue.
- Our on-site children's nursery sits at the end of extensive gardens which also house our aviary, koi carp pond and pet farm.
- There is an extensive engagement programme tailored for all, both within individual households and in the many sociable areas of Nightingale House.
- Our minibus takes residents on outings throughout the year.
- There is an on-site mortuary.

Households

1. Wine Household (residential care, 48 rooms)
2. Osha Household (residential care, 15 rooms)
3. Sherman Household (residential dementia care, 48 rooms)
4. Sampson Household (nursing care, 27 rooms)
5. Wohl Household (nursing dementia care split over two floors, each with 20 rooms)
6. Ronson Household (nursing dementia care, 28 rooms)

Staff

- Each Household has a care support team, comprising Senior Care Assistants and Team Leaders who are led by a Household Manager.
- In addition, Sampson, Ronson and Wohl Households are served by qualified nurses.
- When required, Wine, Osha or Sherman Household's clinical interventions are provided by our nurse practitioners and GP practice or through the local NHS District Nursing Service.
- Care staff to resident ratios vary within Households and from day to night. Overall ratios:
 - 1:6/7 on residential Households
 - 1:4 on our nursing Households
 - Occasional 1:1 care may be required at an additional cost
- At night, Nightingale House is managed by our Night Manager and supported by care and nursing staff located on all Households.
- All Households have their own allocated housekeeping and activity staff.
- Central staff include our team of physiotherapists and occupational therapists, activities team, caterers, porters & maintenance and our Religious Adviser.

Inspection ratings and CQC

Nightingale House was last inspected in May 2018 and was rated as '**Outstanding**'. Our inspection report can be viewed [here](#).

Nightingale Hammerson Awards

- **Gold Standards for End of Life Care (Beacon status)**
- **Investors in People Award (Silver)**
- **Care Home of the Year 2018 (Gold Standards Framework)**
- **City University London Outstanding Placement of the Year**
- **We are also a member of the King's College London Care Homes Research Network**

Fees and funding

For detailed fees information and further information on funding, please view [here](#).